

SGN  
Axis House  
5 Lonehead Drive  
Newbridge  
EH28 8TG  
Project ref: SGN H100

<DATE>

Dear Sir/Madam

### H100 Fife - IT ALL STARTS HERE

We'll shortly begin work to construct our world-first green hydrogen gas network, H100 Fife, in the Buckhaven and Denbeath areas of Levenmouth. Currently, H100 Fife is leading the way in decarbonising home heating and will be the first 100% green hydrogen-to-homes zero carbon network anywhere in the world; demonstrating the potential for the whole British gas network to deliver hydrogen gas.

To minimise disruption to the local community as such as possible, the construction of our network has been split into five phases. You'll find further details, such as where and when we'll be working, overleaf.

H100 Fife is an Opt-In trial, meaning customers can choose to take part; to ensure this is possible, we are building a parallel gas network to transport the hydrogen to homes, therefore it may be necessary to implement road closures and use temporary traffic lights, we will give as much advance notice of this as possible.

In agreement with Fife Council, this phase of our project will start on (Insert Date) and last approximately (Insert duration).

We would like to thank you for your patience and apologise for any inconvenience caused during the construction of the network. We will ensure every effort is made to minimise disruption.

Up to 300 homes in Buckhaven and Denbeath which are in the coverage area, can choose to opt-in to H100 Fife to use clean hydrogen gas or remain with their existing natural gas supply.

If you have any further questions, please find more information about our project on our website: [www.h100fife.co.uk](http://www.h100fife.co.uk) or call our Customer Service team on 0800 912 1700.

Yours faithfully

<Insert PM name >

<Insert PM telephone number>

<Insert PM email address>



*All authorised SGN employees and contractors carry identity tags displaying the company name, their own name, and a colour photograph. If someone calls at your door wanting access to your property, please check these details carefully. Call our Security team on 0800 015 5170 if you're worried they're not genuine.*

