

Investing in your gas supply

# Boclair Road Bearsden, Glasgow



**SGN**  
Your gas. Our network.



**We are investing £193,000 to upgrade our gas network in Boclair Road and Boclair Crescent in the Bearsden area of Glasgow.**

This essential work needs to go ahead now to ensure your local community continues to receive a safe and reliable gas supply for many years to come.

In agreement with East Dunbartonshire Council, our project will start on Monday 9 January 2023 and last approximately nine weeks. It will involve a road closure in Boclair Road for approximately five weeks and two-way temporary traffic lights in Boclair Road for approximately four weeks.

You will find further details, such as where we will be working and the diversion route, overleaf.

We are committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future. We are using the latest technology to minimise disruption as we replace our pipes in your community.

If you have any other enquiries about this project, please call us on 0800 912 1700 during office hours (8am to 5pm, Monday to Friday).



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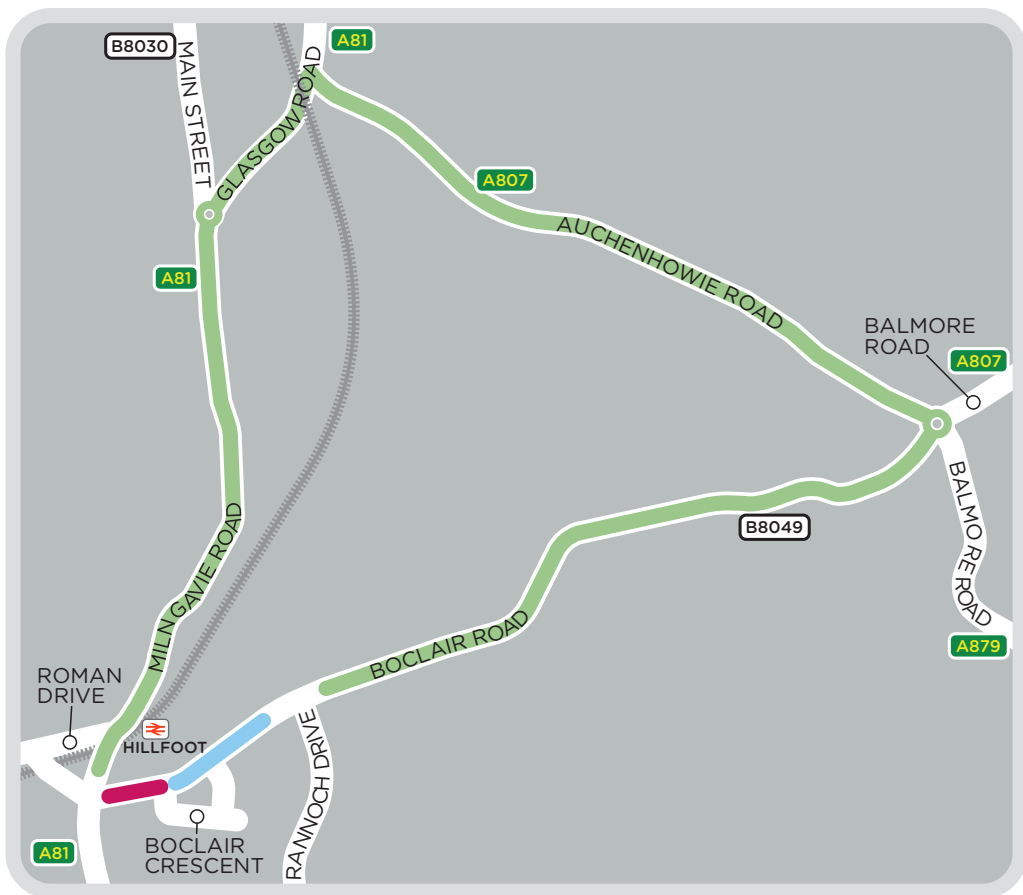


**Customer service**  
0800 912 1700



## Where is the work taking place?

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



### Key

- Phase one work area
- Phase two work area
- Diversion route in phase one

### Phase one - approximately five weeks

On Monday 9 January, we will start work in Bocclair Road. To ensure everyone's safety, we need to temporarily close Bocclair Road between its junctions with Milngavie Road (A81) and number 4 Bocclair Road (which is at the junction of Bocclair Crescent). Through traffic will be diverted via A81 Milngavie Road, A81 Glasgow Road and A807 Auchenhowie Road. Resident access will be maintained via this route.

### Phase two - approximately four weeks

From Monday 13 February, Bocclair Road will be reopened. However, we will need to put in place temporary two-way traffic lights in Bocclair Road between its junctions with Bocclair Crescent and Rannoch Drive. The lights will be manually controlled during peak times to help minimise disruption as much as possible.



**Smell gas?**  
**0800 111 999**



**If you need this leaflet in a different format or language, call 0800 975 1818**

# Your questions answered...

## Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

## Q. How will it affect my local area and travel?

A. We will always provide advance notification if we need to use temporary traffic lights or close a road. If our work affects local bus services, this will be advertised in advance too.

Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We will let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We will restore any areas we have disturbed as quickly as possible after the project is finished. We will also make good all road surfaces, pavements, and driveways.

## Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working seven days a week, 8am to 5pm. We are mindful of those people who live in the area and will try to minimise noisy activities where possible.

## Q. How can I find out more about the work and how it might affect me?

A. We will do our best to keep customers informed. After all, the work we are planning is for your safety. We will share project information through our website and social media, as well

as local press and radio, and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we are doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses.

## Q. Can I get this leaflet in another language or format?

A. We can provide you with this information in a different language or format, for example large print or Braille, by calling our Careline on **0800 975 1818** or emailing [customer@sgn.co.uk](mailto:customer@sgn.co.uk)

## Q. How else can you help me?

A. We're here to keep you safe and warm all day, every day, whether we're upgrading our network or repairing a gas leak. We offer a range of services to provide extra help for those who need it most, including:

- Our free locking cooker valve, which helps keep people with dementia safe in their own home
- Advice on how to protect your family from carbon monoxide poisoning
- Connecting you to our gas network for free or for less through our Help to Heat scheme, if you're struggling to afford keeping your home warm
- Registering you on your energy supplier's Priority Services Register, so you'll receive priority support in a gas emergency or power cut

If you, or anyone you know, could benefit from any of our free extra help services, please visit [sgn.co.uk/extra-help](http://sgn.co.uk/extra-help) or call our Careline on **0800 975 1818**.