

Shut out Scammers

Close the Door

on uninvited callers. Don't feel obliged to answer the door to a cold caller - it is your home and you should not let anyone in unless you feel comfortable.

Take Time

to think before making a decision. Rogue traders may try to pressure you by saying that they have special deals which are only available today. Don't let an uninvited trader start work straight away.

Research

Get at least 3 quotes from trusted companies before having any work done in or around your property. Rogue traders go to great lengths to appear legitimate - check at least 3 review sites to make sure you are getting genuine feedback. Find traders who have been vetted by Trading Standards through a local approved trader scheme.

Verify

that the person is genuine and take a note of the company's details. ID cards can be faked - close the door and look up the company's number on their official website or in an official phone directory to check their identity. Legitimate traders will be happy to wait while you perform these checks.

Report

suspicious behaviour to Police Scotland on 101, or 999 in an emergency.

Report scams to Advice Direct Scotland on 0808 164 6000 or at www.consumeradvice.scot.

Sign up to the Neighbourhood Watch Scotland Alert system to receive alerts about local safety issues from partners such as Police Scotland.

